



Re-Opening and Visitations

Laguna Honda Hospital and Rehabilitation Center

October 13, 2020

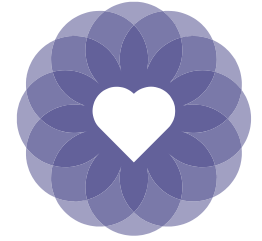
Joint Conference Committee

Outline

- Timeline of reopening
- Reopening plan
- Visitations
- Outdoor and other activities
- Questions/Comments

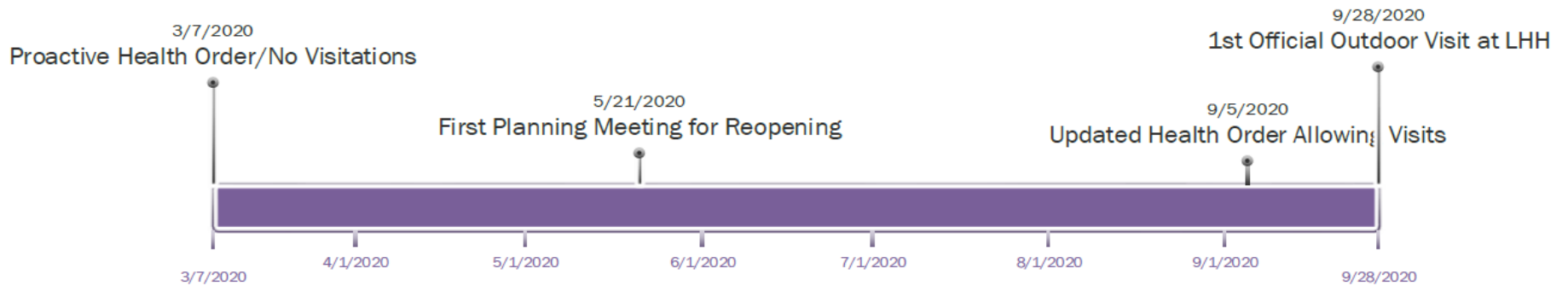


San Francisco
Health Network



Reopening Plan

Timeline of Reopening



Reopening plan

The LHH Reopening Plan describes guidelines and procedures to be followed in resuming the following internal and external activities and services:

Visitation

Resident
Activities and
Services

Clinic
Services

Employee
Activities and
Services

Overview of Reopening Plan

Purpose

- Describes the procedures to be followed when resuming internal and external clinical, facility, resident, and employee activities and services, and visitation.

Conditions

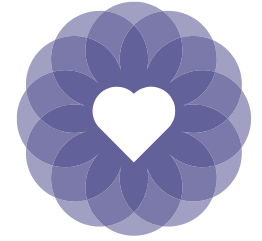
- Ensuring that all requirements of the Health Order 19-01c allowing visitations are operationalized
- Modification or lifting of Health Order (C19-11) for Protective Quarantine at LHH
- No new staff or resident cases of COVID-19 for 14 days on a given neighborhood

Services Available

- Outdoor visitation
- Outdoor activities (resident and staff)
- Outpatient services

Infection Control Measures

- Application of current COVID-19 Infection Control plans while reopening services



Visitation Options

End of Life Visitation

Visitors are permitted for residents at the end of life.

Physician determines resident is end of life.

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graph TD; A[Physician determines resident is end of life.] --> B[Visit is one person at a time for one hour at a time.]; B --> C[Visitor is screened at entrance and escorted to/from the unit. Visitor wears a mask and practices hand hygiene.];
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Visit is one person at a time for one hour at a time.

Visitor is screened at entrance and escorted to/from the unit. Visitor wears a mask and practices hand hygiene.

Quality of Life Visitations

Per Health Order C19-01c, the following visitation types are available:

Outdoor visits

- Residents and visitor meet outside, physically distant, in predesignated areas

Facility Window visits

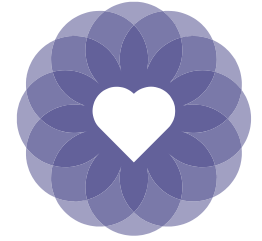
- Open window- resident and visitor are separated by an open window with the resident on the facility side of the window and the visitor on the outside of the facility
- Closed window- Visitor and resident are separated by a window. A facility window must remain closed, so no air flow is exchanged.

Vehicle Visits

- Open Window- visitor(s) are in a vehicle, and resident is outside of vehicle. There must be at least 6 feet of distance from where the resident is in either an outdoor space or in the facility behind an open window.
- Closed Window- Visitor(s) are in a vehicle, and resident is separated by a closed facility window. The facility window must remain closed, so no air flow is exchanged.

Visitation Parameters

- ✓ All visitation types must occur outside.
- ✓ All visits must be supervised by facility staff for the duration of the visit.
- ✓ Visitation is by appointment only and arranged with the Resident Care Team (RCT)'s Social worker.
- ✓ Maximum of 1-hour visitation per resident per day and may be shorter if needed.
- ✓ Maximum of 1 occurrence of visitation per resident, per week.
- ✓ 2 visitors at a time per resident.
- ✓ Maximum of 1 visitation at per outdoor visitation area at one time.
- ✓ COVID positive residents cannot receive visitors unless end of life.
- ✓ Visitation will not be permitted for units under control measure amber due to a recent active COVID case among residents.
- ✓ All visitors will be prescreened 24-hours prior to visit via phone to ensure they have no symptoms. If symptoms are indicated, visit will be postponed for 14-days and rescreened to clear for visitation.
- ✓ All visitors will be screened for COVID symptoms and asked to sign an attestation immediately before their onsite visit. Anyone with a positive screen will be asked to return home.



Resident and Staff Activities

Resident Activities and Services

Goal: to provide fresh air and outdoor time for resident well being in the setting of infection control best practices.

- To participate with neighborhood in outdoor activities, residents cohorted from the same neighborhood must be COVID negative in most recent testing and wear a face mask or covering at all times.
- Groups of 6-12 cohorted residents would be allowed to participate in outdoor activities as a group
- Current activities
 - Strolls
 - Farm visits
- Future activities

Clinic Services

- Dr. Christina Lee and Infection Control team created a clinic COVID-19 response plan
- 5 medical clinics resumed on September 21, 2020
- Dermatology, Plastic Surgery, Optometry, Orthopedics, and Podiatry

Employee Activities and Services

Goal: to provide outdoor well-being services for our employees as a part of our Wellness programming in the setting of infection control best practices

- Employee appreciation events
- Future plans
 - Restart exercise and meditation small groups
 - Employee Wellness Hub





Questions/Comments